JOEL PAGAN

UX DESIGN & DIRECTION

EXPERIENCE

Senior Manager UX, Amazon

2022 — PRESENT

Lead a team of talented designers and researchers focused on improving the lives of all Amazonian's through innovative HR products for both Operations and Corporate. Heavy emphasis on Generative-AI, multi-tenant products, and design systems.

Principal Designer & UX Manager, Xylem

2019 — 2022

Built and lead for a global UX team responsible for a the entire portfolio of cloud and on-premise digital products. Responsibilities include hiring, mentoring, strategy, and direction, and establishing a centralize design system.

Lead UX Designer, inMotionNow

2016 — 2019

Design team leader, providing strategy for a ground-up redesign of the entire product. Created and led the build-out of a bespoke design system, Momentum. Built and led the front-end design and development team.

Senior Design Manager, ReverbNation

2013 — 2016

Built and led a team of UX designers providing direction and mentorship. Primary designer for several key projects. Created and implemented a standardized design language.

UX Designer, Chapelboro

2012 — 2013

Led the ground-up redesign for a hyperlocal news agency, including the primary digital media platform and accompanying iOS application.

Co-Owner & Lead Designer, Fusion Studios

2005 — 2010

Founded and ran a design and development agency primarily focused on the small business space. Principal designer and creative director on projects. Acquired and managed clients. Front-end development and leadership to the rest of design and development.

SUMMARY

Hello! Nice to meet you. I'm Joel Pagan, a UX designer and leader. I've worn many hats over the past 20 years, including UX designer, researcher, front-end developer, and leader. Throughout my career, I've always emphasized human connections and the art of influence. Your ability to design and impact digital products only extends as far as your ability to influence those around you. In leadership, this is even more true.

I believe in bottom-up leadership. My role is to support my team and build them up. The greater their achievements, the greater my achievements.

CONTACT

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WEBSITE

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